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March 3, 2005

Hand-delivered  
Public Utilities Commission  
Of the State of Hawaii  
Kekuanao'a Building, 1<sup>st</sup> Floor  
465 South King Street  
Honolulu, HI 96813

Re: In the Matter of PUBLIC UTILITIES COMMISSION  
Instituting a Proceeding to Investigate the Issues and  
Requirements Raised by, and Contained in, Hawaii Revised  
Statutes 486H, as Amended, Docket No. 05-0002

Shell Oil Company

Dear Commissioners and Staff:

On February 25, 2005, Shell Oil Company received the Commission's information requests numbers PUC-IR-1 through PUC-IR-9. The Commission has required that Shell Oil Company provide responses to all of the information requests by Thursday, March 10, 2005.

While Shell Oil Company endeavors to respond in good faith to these information requests, it believes that it may need more time to complete all responses. To this end, and by way of this letter, Shell Oil Company hereby requests the Commission for a reasonable extension of time to submit its responses to the information requests until and through March 31, 2005.

Shell Oil Company respectfully submits that good cause exists to grant the relief requested.

PUBLIC UTILITIES  
COMMISSION

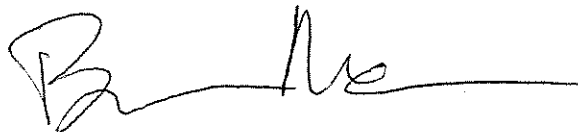
2005 MAR -3 P 4:19

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Honorable Commissioners of the  
Public Utilities Commission of the State of Hawaii  
March 3, 2005  
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Very truly yours,

A handwritten signature in black ink, appearing to read 'Bruce Nakamura', with a long horizontal line extending to the right.

BRUCE NAKAMURA  
for  
KOBAYASHI, SUGITA & GODA

cc: Kevin M. Katsura, Esq., Commission Counsel  
Jon S. Itomura, Esq., Division of Consumer Advocacy  
Albert Chee, Sr., Chevron U.S.A.  
Michael H. Lau, Esq., Counsel for Chevron U.S.A.  
David Heerwald Leonard, Tesoro Hawaii Corporation  
Craig I. Nakanishi, Esq., Counsel for Tesoro Hawaii Corporation  
Danny Batchelor, Esq., Shell Oil Company  
Robert W. Fung, Hawaii Petroleum Marketers Association  
Kelly G. Laporte, Esq., Counsel for Hawaii Petroleum Marketers Association